

FLINTSHIRE COUNTY COUNCIL

REPORT TO: **SOCIAL & HEALTH CARE OVERVIEW & SCRUTINY COMMITTEE**

DATE: **THURSDAY, 18 DECEMBER 2014**

REPORT BY: **ENVIRONMENT & SOCIAL CARE OVERVIEW & SCRUTINY FACILITATOR**

SUBJECT: **MID YEAR CHIEF OFFICER PERFORMANCE REPORT**

1.00 PURPOSE OF REPORT

- 1.01 To consider the 2014/15 Mid Year Service Performance Report produced at Chief Officer level for their respective portfolios. The report covers the period April to September 2014.

2.00 BACKGROUND

- 2.01 The new style Improvement Plan adopted by Council in June 2013 which is aligned to the new three year Outcome Agreement, focuses on the priorities which are expected to have the most impact during 2014/15.
- 2.02 In addition to the Chief Officer performance reports, quarterly Improvement Plan Monitoring Reports will be presented to Overview & Scrutiny Committees according to the priority area of interest.

3.00 CONSIDERATIONS

- 3.01 A copy of the detailed Chief Officer Mid Year Service Performance Report is attached at Appendix 1.
- 3.02 The contents of the Chief Officer reports include:-
- areas of positive performance;
 - areas of concern;
 - the Council Improvement Priorities that are not set as an in-year priority;
 - progress for key projects and collaborative areas of work;
 - risk summaries;
 - reporting against findings from internal and external regulatory bodies e.g. Wales Audit Office, Care and Social Services Inspectorate Wales or Estyn; and
 - performance against the statutory national performance indicators (NSIs and PAMs).

3.03 Analysis of performance against the Improvement Targets and NSIs is undertaken using the RAG (Red, Amber and Green) status. This is defined as follows:-

- RED – equates to a position of unacceptable performance
- AMBER – equates to a mid position where the performance has not achieved target but is within an acceptable level
- GREEN – equates to meeting or exceeding target

3.04 The indicators which showed a high (RED) status against target were:-

Operational Risk – Resilience of the independent sector

This risk is particularly concerned with care home capacity for residential care and the recruitment and retention of high quality nursing staff for residential care. Actions to help mitigate the risk include:-

- development of training and support programmes for the care home market to ensure there is high quality and robust leadership;
- development of market position statements which set out commissioning intentions and the need for developing residential care home capacity; and
- close working with Health to ensure a sufficient supply of competent qualified nurses.

4.00 RECOMMENDATIONS

4.01 That the Committee consider the 2014/15 Mid Year Service Performance Report produced by the Chief Officer, highlight and monitor poor performance and feedback details of any challenge to the Corporate Resources Overview & Scrutiny Committee who are responsible for the overview and monitoring of performance.

5.00 FINANCIAL IMPLICATIONS

5.01 None as a result of this report.

6.00 ANTI POVERTY IMPACT

6.01 None as a result of this report.

7.00 ENVIRONMENTAL IMPACT

7.01 None as a result of this report.

8.00 EQUALITIES IMPACT

8.01 None as a result of this report.

9.00 PERSONNEL IMPLICATIONS

9.01 None as a result of this report.

10.00 CONSULTATION REQUIRED

10.01 Publication of this report constitutes consultation.

11.00 CONSULTATION UNDERTAKEN

11.01 Not applicable.

12.00 APPENDICES

12.01 Appendix 1 – Chief Officer (Social Care) Performance Report.

**LOCAL GOVERNMENT (ACCESS TO INFORMATION ACT) 1985
BACKGROUND DOCUMENTS**

None.

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